

## **Ground Crew – Retail Volunteer**

**Location:** Westbury-on-Trym

**Responsible to:** Shop Manager, Assistant Shop Manager, Volunteer Coordinator

**Hours:** Shift patterns TBC; start date April/May

### **Why volunteer with Great Western Air Ambulance Charity (GWAAC)?**

We are Great Western Air Ambulance Charity, dedicated to providing air ambulance and critical care services across Bristol, North Somerset, Bath & North East Somerset, Gloucestershire and South Gloucestershire. From volunteers, to fundraisers, to highly skilled paramedics, to senior consultants, we are a team, working to save lives that would otherwise be lost. Our work is deeply satisfying, and every member of the team is committed to this service, and to saving as many lives as we can.

Our retail volunteers will be part of the team at our charity's first retail shop, a large unit in the heart of a vibrant local shopping area with great transport links. You will play a vital role in generating charity income and raising the profile of our work locally!

### **Volunteering tasks in our charity shops will include:**

- Serving customers, taking cash and providing great customer service
- Sorting through donated items and pricing stock
- Creating window and shop displays
- Keeping the shop tidy, clean and well organised
- Interacting with the general public
- Encouraging people to support GWAAC in other ways

### **What will I gain from volunteering in GWAAC's first charity shop?**

- The satisfaction of playing a vital part in launching an exciting new venture
- You'll be part of a friendly team, regularly meeting new people
- A sense of purpose in helping to raise awareness of your local air ambulance
- An opportunity to broaden your work experience and develop your CV
- The chance to give back to your local community

### **What we expect from you:**

- Top notch communication skills, happy to interact with people from all walks of life to spread the word about GWAAC
- Passion for our life-saving cause
- Adaptability, reliability and flexibility
- Ability to work in a team and follow guidance of Shop Manager, as well as other staff

### **How do I get involved?**

It's quick and easy - all you need to do is send a CV and brief covering letter to [claire@gwaac.com](mailto:claire@gwaac.com).

We'd love to have you on the GWAAC team!